



SYSTEM USABILITY DEFECT LOG

Page _____ Product _____ Recorder _____ Date _____

DEFECT ID

| Location ¹ | Interface Feature ² | | | Type of Problem ² | | | Description/Notes | Severity ³ |
|-----------------------|--|---|---|---|--|---|-------------------|---|
| -0 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -1 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -2 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -3 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -4 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -5 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -6 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -7 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -8 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |
| -9 | button color control dialogue display graphic OTHER: | item key knob label menu message | page screen slider softkey switch window | awkward complex cluttered confusing distracting error handling OTHER: | hidden feature hidden behavior inconsistent missing nonstandard uninformative | behavior feedback layout tolerance visibility workflow | | 4-critical 3-major 2-minor 1-nominal ?-evaluate |

Usability Defect: Any feature, function, or facet of the user interface or its organization that violates established principles of usability (e.g., visibility, feedback, etc.) or that is likely to lead to user error, delay, confusion, or the failure to complete a task.

¹ Note location of defect by screen shot or document page; identify defect by log page plus ID number, e.g., 0-8, 2-3.

² Circle or check all descriptors that apply to the identified usability defect; write in description if other.

³ Circle or check initial estimate of severity/significance of defect without respect to cost or difficulty of correction.