



Page _____ Product _____ Recorder _____ Date _____

DEFECT ID

Location ¹	Interface Feature ²			Type of Problem ²			Description/Notes	Severity ³
-0	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-1	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-2	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-3	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-4	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-5	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-6	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-7	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-8	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate
-9	animation button color control dialogue field	form frame graphic label link menu	message navigation page selector text tool/bar	awkward complex cluttered confusing distracting error handling	hidden feature hidden behavior inconsistent missing nonstandard uninformative	behavior feedback layout tolerance visibility workflow		4-critical 3-major 2-minor 1-nominal ?-evaluate

Usability Defect: Any feature, function, or facet of the user interface or its organization that violates established principles of usability (e.g., visibility, feedback, etc.) or that is likely to lead to user error, delay, confusion, or the failure to complete a task.

¹ Note location of defect by screen shot or document page; identify defect by log page plus ID number, e.g., 0-8, 2-3.

² Circle or check all descriptors that apply to the identified usability defect; write in description if other.

³ Circle or check initial estimate of severity/significance of defect without respect to cost or difficulty of correction.